

St Paul Malmesbury Without Parish Council

Report #11.4

Review of Waste Bin Servicing Arrangements

1. Purpose of the report

- 1.1 To invite the council to review the present waste bin servicing arrangements .

2. Background

- 2.1 The council presently has five waste bins at a number of locations around the parish. Due to varying levels of usage they are emptied by a specialist contractor at various frequencies - see table below.

Bin location	Collection frequency
Under bypass bridge	Twice weekly
Foxley Road	Twice weekly
Milbourne	Weekly
Chippenham Road Playing Field	Once a fortnight
Arches Lane	Weekly

- 2.2 The present contractor has recently proved extremely unreliable in the context that waste bins have not been emptied to the agreed schedule. This has resulted in bins becoming full/overflowing with the attendant potential of health & safety issues developing and criticism from residents. This of course reflects adversely on the council's ability to manage the services it provides.

- 2.3 The council has repeatedly emphasised to the present contractor the importance of adhering to the agreed collection schedule, and that if for any reason this cannot be done, to inform the council promptly; this has not happened despite repeated requests. Further, the monthly invoice from this contractor does not provide a breakdown of the collections undertaken thus making checking of accurate billing very difficult. The council currently has a rolling monthly contract with this contractor with a termination notice of one month.

- 2.4 The council should understand that a waste collection service is not widely offered by groundwork companies. The need for a waste carrier's license and additional insurance are matters many companies do not appear interested in acquiring. Consequently, apart from the existing contractor, and despite extensive searches, only one other company has provided evidence of these important requirements and is prepared to tender for the work.

3. Options

- 3.1 To continue the rolling monthly contract with the present contractor and hope that its performance improves. An indicative annual cost based upon the present rate of charge per collection is shown under company A in the appendix.
- 3.2 To select company B as identified in the appendix.

4. Financial Implications

- 4.1 The council has/will make financial provision for this service in its budgets for the next two years.

5. Recommendation

5.1 The council is recommended to support Option 3.2.

Cllr David Briggs
On behalf of the Project WP
16.11.2023